

Privacy Policy | Fragmenti Boka d.o.o. Tivat

This Privacy Policy explains how Fragmenti Boka d.o.o., located at Apt. 302 Baia, Porto Montenegro, Tivat, 85320, Montenegro, collects, uses, and protects your personal data when you visit our website, purchase our products, or communicate with our team.

Please read this policy carefully to understand your rights and how your information is handled.

1. Who We Are

Company: Fragmenti Boka d.o.o.

o Address: Apt. 302 Baia, Porto Montenegro, Tivat, Montenegro

o Company ID (PIB): 03608999

o Email: info@fragmenti.me

o Phone: +382 69 255 624

2. What Data We Collect

- o Full name
- Fmail address
- o Phone number
- Delivery address
- Payment information (processed securely via third-party providers)
- o IP address and cookies
- Website activity (e.g. viewed products, time spent on page, clicks)

3. How We Collect Data

- When you create an account or purchase a product
- When you sign up for our newsletter
- When you contact us via the contact form
- When you use our website (automatically via cookies)

4. How We Use Your Data

- o To process and deliver your orders
- o To send order and shipping confirmations
- o To send promotional materials and offers (if you have opted in)
- o To improve site functionality and user experience
- To prevent fraud and ensure secure transactions



5. How Long We Keep Your Data

We retain your data for as long as necessary to process your order, comply with legal obligations, or until you request deletion (where applicable).

6. Sharing Your Data

We do not sell or rent your personal data. Your data may be shared with:

- Courier and delivery services
- Banks and payment service providers
- Technical partners (e.g. web hosting, analytics)
- o In rare cases, where required by law

All partners are obligated to comply with data protection laws.

7. Your Rights

You have the right to:

- o Request access to your personal data
- Correct inaccurate information
- Withdraw consent for marketing
- o Request deletion or restriction of data processing
- Object to data processing
- o Transfer your data to another provider

To exercise any of these rights, contact us at: info@fragmenti.me

8. Data Security

We apply technical and organizational measures to ensure the security of your data, including SSL encryption, security certificates, and limited data access.

9. Cookies

Our website uses cookies to enhance your experience. You can disable cookies through your browser settings. For full details, please see our [Cookie Policy].

10. Minors

Our website is not intended for users under the age of 16. We do not knowingly collect data from children without the consent of a parent or guardian.

11. Changes to This Policy

We reserve the right to update this Privacy Policy at any time. Changes will be posted on this page.

Last updated: September 2025



12. Contact

For questions or complaints regarding your personal data:

- o Email: info@fragmenti.me
- o Phone: +382 69 255 624
- Address: Fragmenti Boka d.o.o., Apt. 302 Baia, Porto Montenegro, Tivat, 85320, Montenegro